



QUALITY COMMITTEE AGENDA

Tuesday, July 11, 2017 at 12:00 p.m.
Human Resources Conference Room, Tahoe Forest Hospital
10024 Pine Avenue, Truckee, CA

1. CALL TO ORDER

2. ROLL CALL

Alyce Wong, RN, Chair; Charles Zipkin, M.D., Board Member

3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

4. INPUT – AUDIENCE

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. APPROVAL OF MINUTES OF: 5/9/2017 ATTACHMENT

6. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION

6.1. 2017 Quality Committee Focus ATTACHMENTS

Discuss status of BOD bylaw changes specific to the BOD Quality Committee focus, membership, meetings, and accountability.
BOD Quality Committee Focus 2017 was approved on March 14, 2017 and available for reference during the meeting.

6.2. Patient & Family Centered Care (PFCC)

6.2.1. Patient & Family Advisory Council Update ATTACHMENT

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).

6.2.2. Patient Experience Presentation

Identify patients that may be interested in sharing their healthcare story at an upcoming TFHD Board of Directors (BOD) or BOD Quality Committee meeting.

6.3. BOD Quality Reporting Calendar ATTACHMENT

Review the proposed quality reporting calendar and discuss topics of interest, the frequency of reports, and if this should be shared during open or closed session.

6.4. Hospice/Palliative Care Program

Provide an update of these programs and the plan to educate our community about access to these services.

6.5. Patient SafetyATTACHMENT

6.5.1 Educational Article

Review the *No Room for Error* article at <http://www.hopkinsmedicine.org/news/articles/no-room-for-error> and discuss lessons learned and areas for improvement for our organization.

6.5.2 AHRQ Patient Safety Culture Survey

Provide a status report on the biennial survey conducted in April/May 2017.

6.6. Quality Metrics.....ATTACHMENT

Review key quality and service metrics, how this is shared throughout the organization, and how plans for improvement are developed and monitored.

6.7. Medical Staff Quality Committee (MSQAC)

Discuss the option of having two Board members attend the MSQAC closed session to discuss case review process improvement.

6.8. Board Quality Education

The Committee will review and discuss topics for future board quality education. Identify best practice topics for review at future meetings.

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS

8. NEXT MEETING DATE

The date and time of the next committee meeting, Tuesday, September 19, 2017, at 12:00 p.m. will be confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.